
Retail water customer account assistance

Responsible Officer: Group Manager Corporate and Commercial (Guy Bezrouchko)

Recommendation

That Council in accordance with section 356 (1) of the *Local Government Act 1993* and its 'Retail Water Customer Account Assistance' policy, approve financial assistance as listed in Table 1 of this report.

Background

Applications for financial assistance in accordance with section 356 (1) under Council's '*Retail Water Customer Account Assistance*' policy has been received. Details of the application are set out below.

Table 1

Account	Property owner/s	Date application received	Nature of leak	Original water charges due	S356 financial assistance to be approved	Adjusted water charges due after approval
12204-10000-1	NJ Miles	13-Sep-21	Undetectable split in pipe underground to the side of the house	\$3,111.90	\$1,385.18	\$1,726.72
11127-11000-2	JA Saffin	2-Nov-21	Undetectable broken pipe, located 100m from water meter	\$3,240.16	\$1,443.87	\$1,796.29
Total				\$6,352.06	\$2,829.05	\$3,523.01

Finance

The 2021/22 financial year budget allocation for applications made in accordance with the '*Retail Water Customer Account Assistance*' policy is \$25,000.

2021/22 financial year budget	\$25,000.00	No. of applications
S356 assistance approved financial year to date	\$1,383.28	1
S582 assistance approved financial year to date	\$0.00	
S582 assistance approved since last Council meeting	\$0.00	
Proposed S356 assistance approval this Council meeting	\$2,829.05	2
Proposed S582 assistance approval this Council meeting (refer confidential report)	\$3,211.23	2
Budget remaining 2021/22 financial year	\$17,576.44	

Legal

Section 377(q) of the *Local Government Act 1993* provides that a decision under section 356 to contribute money or otherwise grant financial assistance may not be delegated and that the decision must be made by resolution of Council.

Conclusion

The total value of section 356 financial assistance equates to \$2,829.05 by application of Council's '*Retail Water Customer Account Assistance*' policy. It is proposed that Council grant the recommended financial assistance.